

## PLEASE JOIN US

for a CAO & Accountability Counsel Event at the World Bank Group Spring Meetings



# MAXIMIZING THE BENEFITS OF INDEPENDENT DISPUTE RESOLUTION TO ADDRESS COMMUNITY GRIEVANCES

**Wednesday, April 10, 2019, 9:00 - 10:30 AM**  
**World Bank I Building, Room I-2-220**

Dispute resolution processes can help resolve seemingly intractable problems and lead to common-sense solutions for communities and companies involved in development projects financed by multilateral development banks. To get there, it is important that these processes are properly implemented. This session will bring together civil society, independent accountability mechanisms, the private sector, and the International Finance Corporation to share their perspectives on actual cases, and dispute resolution principles and methodologies that can facilitate reaching solutions.

**MODERATOR**      **Scott Adams**, Senior Specialist Ombudsman, CAO

**FEATURING**      **Lani Inverarity**, Senior Communities Associate, Accountability Counsel  
**Luba Bogachevska**, External Relations Manager, Goodvalley Ukraine  
**IFC Representative**, To Be Confirmed



For more information on CAO and Accountability Counsel please visit:  
[www.cao-ombudsman.org](http://www.cao-ombudsman.org) and [www.accountabilitycounsel.org](http://www.accountabilitycounsel.org)