



Dispute Resolution Monitoring Update – March 2022

Interim Update for Cases in DR Monitoring

The CAO policy, which came into effect on July 1, 2021, states that CAO will monitor the implementation of agreements resulting from a CAO-facilitated dispute resolution process. According to paragraph 68, "CAO will share interim updates with Management and will publish such updates on CAO's website every six months during the monitoring phase."¹ The transmission of the first **Monitoring Update** is done pending the finalization of the communication protocol with IFC. All subsequent updates will follow the finalized Protocol.

The monitoring report was sent to management in March 2022. The next one is due in September 2022. Based on the date of submission, there are three cases in DR Monitoring due for updates in the first two-quarters of FY22.

For all three cases in this reporting cycle, the DR Monitoring sub-phase started before the CAO Policy came into effect.

No.	Country	Case Name	Sector	Complaint Received	Start of DR Monitoring	Interim Update
1	Colombia	Alqueria-01/Cajicá	Agribusiness	April 2013	June 2017	Status: CAO is monitoring the implementation of the signed agreement, which is confidential at the parties' request. In November 2021, CAO facilitated a meeting during which the Parties renewed their commitment to move forward with the implementation of the agreed actions regarding noise mitigation and agreed on the next steps. Several joint meetings have taken place with the

¹ [CAO Policy](#).

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						parties in the last few months to move the process forward. See case webpage for details.
2	Nicaragua	Ingenio Montelimar-01/Montelimar Environs	Agribusiness	October 2015	October 2019	Status: Parties are setting up a cooperative to develop and implement joint community-company projects in the future. The mediator has conducted meetings with both parties to move the process forward in the last few months. See case webpage for details.
3	Morocco	Zalagh-01/Tiddas	Agribusiness	March 2016	August 2017	Status: Parties are currently implementing the last community benefit project provided for in the settlement agreement. The other agreement provisions have been duly implemented. See case webpage for details.