

CAO Public Disclosure: Monthly Case List

Oct. 2023

Cases in Assessment									
Phase	Project Number	Country	Case Name	Client/Sponsor Name	Institution	Sector	Date Filed with CAO	Start of Assessment	Notes
Africa									
Assessment	32408	Guinea	Palma Guinea-01	Palma Guinea S.A	IFC	Health & Education	19-Jan-2023	21-Aug-2023	Assessment initiated
Assessment	32429	Kenya	Bridge-06/	Learn Capital Venture Partners	IFC	Education Services	16-Jun-2023	16-Oct-2023	Assessment initiated
Assessment	32429	Kenya	Bridge-07/	Learn Capital Venture Partners	IFC	Education Services	19-Jun-2023	16-Oct-2023	Assessment initiated
Assessment	32429	Kenya	Bridge-08/	Learn Capital Venture Partners	IFC	Education Services	22-Jun-2023	16-Oct-2023	Assessment initiated
Assessment	32429	Kenya	Bridge-09/	Learn Capital Venture Partners	IFC	Education Services	4-Aug-2023	16-Oct-2023	Assessment initiated
Assessment	42034	Indonesia	Suralaya Power Plant-01/	PT Bank Keb Hana Indonesia	IFC		13-Sep-2023	18-Oct-2023	Assessment initiated
Central Asia & Türkiye									
Closed	32902, 37619	Türkiye	Asyaport-01	Asya Port Liman İşletmeleri A.Ş.	IFC/MIGA	Infrastructure	15-Jan-2023	9-Jun-2023	Case closed after assessment
East Asia & the Pacific									
-	-	-	-	-	-	-	-	-	-
Europe									
Assessment	14629	Serbia	Morava Corridor Motorway-01/	JPMorgan Chase Bank (Guarantee holder), Corridors of Serbia (Project implementer)	MIGA	Infrastructure	23-Aug-2023	4-Oct-2023	Assessment Initiated
Assessment	44364	Uzbekistan	Zarafshan-01	Shamol Zarafshan Energy FE LLC	IFC	Infrastructure	25-Jul-2023	24-Oct-2023	Assessment Initiated
Latin America & the Caribbean									
-	-	-	-	-	-	-	-	-	-
Middle East & Pakistan									
-	-	-	-	-	-	-	-	-	-
South Asia									
-	-	-	-	-	-	-	-	-	-
Multi-Regional									

Cases in Assessment

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Assessment
Closed

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Cases in Dispute Resolution

Latin America & The Caribbean

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Middle East & Pakistan

Dispute Resolution	36008	Pakistan	Karot Hydro-04	Karot Power Company Limited (KPCL)	IFC	Infrastructure	20-May-2022	30-Mar-2023	Dispute resolution process initiated
Dispute Resolution	36008	Pakistan	Karot Hydro-07	Karot Power Company Limited (KPCL)	IFC	Infrastructure	13-Aug-2022	2-May-2023	Dispute resolution process initiated

South Asia

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Multi-Regional

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Dispute Resolution

Monitoring

Closed

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Cases in Compliance									
East Asia & The Pacific									
Investigation	29745	Cambodia	Financial Intermediaries 01-03	ABBank	IFC	Financial Markets	11-Jun-2018	5-Jul-2022	Investigation ongoing
Investigation	21856, 27827, 30607, 31467, 32642, 34386, 34748, 35963, 37594, 38609, 39167, 41294, 42480, 44211, 44231, 44742, 44882, 45535	Cambodia	Financial Intermediaries 04	Six banks: Acleda Bank, Amret, Hattha Bank, LOLC (Cambodia), Prasac Microfinance Institution, and Sathapana Bank through 3 funds: MEF, MIFA Fund, and North Haven Thai Private Equity and 1 holding company: Advans S.A	IFC	Financial Markets	10-Feb-2022	14-Nov-2022	Investigation ongoing
Investigation	32208	Indonesia	Wings-01/ Long Beluah and Long Lian	Wings Group	IFC	Agribusiness	1-Nov-2018	31-Oct-2022	Investigation ongoing
Monitoring	30235, 32853, 34115, 37489	Philippines	Rizal Commercial Banking Corporation (RCBC)-01	Rizal Commercial Banking Corporation (RCBC)	IFC	Financial Markets	17-Oct-2017	19-Oct-2019	Omnibus monitoring report released
Investigation	35880	Myanmar	Myanmar: Myanma Awba Group Company Ltd.-01/Myanmar	Myanma Awba Group Company Ltd.-01/Myanmar	IFC	Agribusiness	4-Oct-2017	23-Jun-2020	Compliance Investigation Completed. Management Response and MAP expected.
Europe									
Investigation	31990	Ukraine	Axzon-01/Halych and Kalush	Axzon	IFC	Agribusiness	3-Feb-2014	21-Mar-2017	Investigation ongoing
Appraisal	34041	Ukraine	MHP-01/Vinnytsia	Myronivsky Khlিবoproduct Publichne AT	IFC	Agribusiness	18-Jun-2018	18-Jan-2019	Appraisal ongoing
Investigation	33435, 37781, 601447 12315	Georgia	AGL-01/Makhalakidzebi	Adjarijsqali Georgia LLC	IFC MIGA	Infrastructure	18-Feb-2018	2-Nov-2020	Investigation
Latin America & The Caribbean									
Monitoring	31632	Chile	Alto Maipo-01/Cajon del Maipo	Alto Maipo SpA	IFC	Infrastructure	24-Jan-2017	26-Oct-2017	(Alto Maipo-01, 02 merged) Omnibus monitoring report released
Monitoring	31632	Chile	Alto Maipo-02/Cajon del Maipo	Alto Maipo SpA	IFC	Infrastructure	5-Jul-2017	12-Dec-2017	(Alto Maipo-01, 02 merged) Omnibus monitoring report released
Appraisal	34687	Haiti	Grupo M and CODEVI II-01	Grupo M and CODEVI II	IFC	Garment and Apparel	1-Mar-2020	21-Jan-2021	Transferred from Dispute Resolution. Appraisal ongoing.
Monitoring	26031	Guatemala	CIFI-01/Santa Cruz	CIFI	IFC	Infrastructure	15-Jul-2015	19-May-2016	Monitoring ongoing
Monitoring	31458	Guatemala	Real LRIF-01/Coban	Real LRIF	IFC	Financial Intermediary	29-Oct-2014	26-Jun-2015	Monitoring ongoing
Monitoring	602084	Panama	PL IV-01/Multiple Locations	ETESA	IFC	Advisory Services	1-Jun-2018	1-Apr-2019	Omnibus monitoring report released
Middle East & Pakistan									
Deferred	35349	Jordan	Daehan Wind Power Company – 01/Tafila	Daehan Wind Power Company	IFC	Wind Power - Renewable Energy Generation	16-Jun-2020	15-Dec-2020	Deferred at appraisal
Investigation	39339	Jordan	Masdar Baynouna-01/ East Amman	Masdar Jordan	IFC	Solar - Renewable Energy Generation	11-Feb-2020	9-Sep-2020	Investigation ongoing
Investigation	36008	Pakistan	Karot Hydro-02/Jhelum River	Karot Power Company Limited (KPCL)	IFC	Infrastructure	1-Aug-2019	7-Dec-2020	Investigation (Karot 02 & Karot 03 merged)
Investigation	36008	Pakistan	Karot Hydro-03/Jhelum River	Karot Power Company Limited (KPCL)	IFC	Infrastructure	6-Jul-2020	4-Dec-2020	Investigation (Karot 02 & Karot 03 merged)

Cases in Compliance

South Asia

Monitoring	26237	India	India Infrastructure Fund-01/Dhenkanal District	India Infrastructure Fund	IFC	Finance & Insurance	15-Apr-2011	28-Mar-2013	Monitoring ongoing
Monitoring	25074	India	Tata Tea-01/CAO Vice President Request	Tata Tea	IFC	Agribusiness	CAO VP Initiated	12-May-2012	Monitoring (Tata Tea 01 & 02 merged)
Monitoring	25074	India	TataTea-02/ Assam	Amalgamated Plantations Private Limited	IFC	Agribusiness	2-Feb-2013	25-Nov-2013	Monitoring (Tata Tea 01 & 02 merged)
Monitoring	25797	India	Tata Ultra Mega-01/Mundra and Anjar	Coastal Gujarat Power Limited	IFC	Power	14-Jun-2011	2-Feb-2012	Monitoring (Tata Ultra Mega 01 & 02 merged)
Monitoring	25797	India	Tata Ultra Mega-02/Tragadi Village	Coastal Gujarat Power Limited	IFC	Power	27-Apr-2016	12-May-2017	Monitoring (Tata Ultra Mega 01 & 02 merged)
Deferred	34628	India	Shapoorji Pallonji-01/Pune	Shapoorji Pallonji	IFC	Construction and Real Estate	8-Dec-2020	19-Oct-2021	Deferred at appraisal
Multi-Regional									
Monitoring	Multi	World	Financial Intermediaries-01/CAO VP Request	IFC Financial Markets	IFC	Financial Intermediary	CAO VP Initiated	27-Jun-2011	Monitoring ongoing

Appraisal
Investigation
Monitoring
Closed

Complaint Eligibility Status

For lists of eligible, referred and ineligible cases, please click the buttons below.

Eligible Complaints

Referred Eligible Complaints

Ineligible Complaints

For more details visit our cases center: <https://www.cao-ombudsman.org/cases>