



CASES IN DISPUTE RESOLUTION OR DISPUTE RESOLUTION MONITORING PHASE

28 February 2021

Project Number	Location	Case Name	Client Name	Institution	Sector	Date Filed with CAO	Commencement of Dispute Resolution	Stage	Notes
East Asia & The Pacific									
37920, 41043, 39020, 38038	Cambodia	TPBank and VPBank-01/Ratanakiri Province	TPBank and VPBank	IFC	Commercial Banking	Mar-19	Jan-20	Dispute Resolution	Dispute resolution process (Merged with VEIL II-01)
20926	Cambodia	VEIL II-01/Ratanakiri Province	Dragon Capital Group	IFC	FI	Feb-14	May-14	Dispute Resolution	Dispute resolution process (Merged with TPBank and VPBank-01)
32208	Indonesia	Wings-01/ Long Beluah and Long Lian	Wings Group	IFC	Agribusiness	Nov-18	Sep-19	Dispute Resolution	Dispute resolution process
Europe & Central Asia									
38266, 30893, 32024, 35062, 33596, 27615, 26430, 26677	Uzbekistan	Indorama Kokand/ Hamkor Bank-01	Indorama Kokand Textile and Hamkor Bank	IFC	Manufacturing	Jun-16	Mar-18	Dispute Resolution	Dispute resolution process
Latin America & The Caribbean									
43308	Brazil	Brazil: Valor-01/	Valor Venture Partners Management, LLC.	IFC	Venture Capital Fund	Mar-21	Aug-21	Monitoring Phase	Dispute Resolution
28492	Colombia	Colombia: Alqueria-01/Cajicá	Alqueria	IFC	Agribusiness	Apr-13	Sep-13	Monitoring Phase	Monitoring and implementation
34687	Haiti	Grupo M and CODEVI II-01	Grupo M and CODEVI II	IFC	Garment and Apparel	Mar-20	Jan-21	Dispute Resolution	Dispute Resolution
32253	Nicaragua	Ingenio Montelimar-01/ Montelimar Environs	Corporacion Montelimar SA	IFC	Agribusiness	Oct-15	Feb-16	Monitoring Phase	Monitoring and implementation
Middle East & North Africa									
32390	Morocco	Zalagh-01/Tiddas	ZALAR Holdings SA	IFC	Poultry Farming	Mar-16	Nov-16	Monitoring Phase	Monitoring and implementation
43466	Yemen	Yemen/HSA Foods 01	Hayel Saeed Anam (HSA) Group	IFC	Grain Processing	Apr-21	Nov-21	Dispute Resolution	Dispute resolution process
Sub-Saharan Africa									
26014	Guinea	Guinea/ Nedbank Tier II-01/Kintinian	Nedbank Group Ltd.	IFC	Financial Markets	Apr-17	Dec-17	Dispute Resolution	Dispute resolution process
34203	Guinea	CBG-01/Sangaredi	Compagnie des Bauxites de Guinée (CBG)	IFC	All other metal	Feb-19	Aug-19	Dispute Resolution	Dispute resolution process
29197	Togo	Togo LCT-02/Lomé	Société Lomé Container Terminal	IFC	Infrastructure	Feb-18	Aug-18	Dispute Resolution	Dispute resolution process
32171	Kenya	Bridge International Academies-02/Kenya	Bridge International Academies	IFC	Education Services	Feb-20	Oct-20	Dispute Resolution	Dispute resolution process
32171	Kenya	Bridge International Academies-03/Kenya	Bridge International Academies	IFC	Education Services	Feb-20	Jan-21	Dispute Resolution	Dispute resolution process
26510	Kenya	Delonex and Africa Oil-01/ Kerio Valley	Delonex Energy Limited and Africa Oil	IFC	Oil and Gas Exploration	Aug-19	Oct-20	Dispute Resolution	Dispute resolution process

DR Process
 Monitoring
 Closed



COMPLIANCE CASES

28 February 2021

Project Number	Location	Case Name	Client Name	Institution	Sector	Date Filed with CAO	Date Transferred to Compliance	Stage	Notes
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East Asia & The Pacific										
	35461	Indonesia	PSBC-01	Financial Intermediary	IFC	Financial Markets	Oct-19	Jan-22	Appraisal	Appraisal
	30235, 32853, 34115, 37489	Philippines	Rizal Commercial Banking Corporation (RCBC)-01	Rizal Commercial Banking Corporation	IFC	Financial Markets	Oct-17	Oct-19	Investigation	Investigation
Europe & Central Asia										
	30979	Albania	Enso Albania-01/Lengarica	Enso Hydro	IFC	Renewable Energy	Jun-15	Feb-16	Monitoring	Monitoring
	31990	Ukraine	Axzon-01/Halych and Kalush	Axzon	IFC	Agribusiness	Feb-14	Mar-17	Investigation	Investigation
	34041	Ukraine	MHP-01/Vynnytsia	Myronivsky Khiboproduct Publichne AT	IFC	Agribusiness	Jun-18	Jan-19	Appraisal	Appraisal
	33435, 37781, 601447, 12315	Georgia	AGL-01/Makhalakidzebi	Adjariistsqali Georgia LLC	IFC MIGA	Infrastructure	Feb-18	Nov-20	Investigation	Investigation
Latin America & The Caribbean										
	31632	Chile	Alto Maipo-01/Cajon del Maipo	Alto Maipo SpA	IFC	Infrastructure	Jan-17	Oct-17	Monitoring	Monitoring (Alto Maipo 01 & 02 merged)
	31632	Chile	Alto Maipo-02/Cajon del Maipo	Alto Maipo SpA	IFC	Infrastructure	Jul-17	Dec-17	Monitoring	Monitoring (Alto Maipo 01 & 02 merged)
	26031	Guatemala	CIFI-01/Santa Cruz	CIFI	IFC	Infrastructure	Jul-15	May-16	Monitoring	Monitoring
	31458	Guatemala	Real LRIF-01/Coban	Real LRIF	IFC	Financial Intermediary	Oct-14	Jun-15	Monitoring	Monitoring
	602084	Panama	PLIV-01/Multiple Locations	ETESA	IFC	Advisory Services	Jun-18	Apr-19	Investigation	Investigation
Middle East & North Africa										
	27022	Egypt	Alex Dev-01/Wadi al-Qamar	Alexandria Development Limited (ADL)	IFC	Manufacturing	Apr-15	May-16	Monitoring	Monitoring
	27022	Egypt	Alex Dev Ltd-02/Beni Suef	Alexandria Development Limited (ADL)	IFC	Manufacturing	Feb-17	Jun-18	Investigation	Investigation (Alex Dev Ltd. 02 & 03 merged)
	27022	Egypt	Alex Dev Ltd-03/Beni Suef	Alexandria Development Limited (ADL)	IFC	Manufacturing	Apr-17	Oct-17	Investigation	Investigation (Alex Dev Ltd. 02 & 03 merged)
	35349	Jordan	Daehan Wind Power Company - 01/Tafila	Daehan Wind Power Company	IFC	Wind Power - Renewable Energy Generation	Jun-20	Dec-20	Appraisal	Appraisal
	39339	Jordan	Masdar Baynouna-01/ East Amman	Masdar Jordan	IFC	Solar - Renewable Energy Generation	Feb-20	Sep-20	Appraisal	Appraisal
South Asia										
	26237	India	India Infrastructure Fund- 01/Dhenkanal District	India Infrastructure Fund	IFC	Finance & Insurance	Apr-11	Mar-13	Monitoring	Monitoring (Tata Tea 01 & 02 merged)
	25074	India	Tata Tea-01/CAO Vice President Request	Tata Tea	IFC	Agribusiness	CAO VP Initiated	May-12	Monitoring	Monitoring (Tata Tea 01 & 02 merged)
	25074	India	TataTea-02/ Assam	Amalgamated Plantations Private Limited	IFC	Agribusiness	Feb-13	Nov-13	Monitoring	Monitoring (Tata Ultra Mega 01 & 02 merged)
	25797	India	Tata Ultra Mega-01/Mundra and Anjar	Coastal Gujarat Power Limited	IFC	Power	Jun-11	Feb-12	Monitoring	Monitoring (Tata Ultra Mega 01 & 02 merged)
	25797	India	Tata Ultra Mega-02/Tragadi Village	Coastal Gujarat Power Limited	IFC	Power	Apr-16	May-17	Monitoring	Monitoring
	34628	India	India / Shapoorji Pallonji-01/Pune	Shapoorji Pallonji	IFC	Construction and Real Estate	Dec-20	Oct-21	Appraisal	Appraisal
	36008	Pakistan	Karot Hydro-02/Jhelum River	Karot Power Company Limited (KPCL)	IFC	Infrastructure	Aug-19	Dec-20	Investigation	Investigation (Karot 02 & Karot 03 merged)
	36008	Pakistan	Karot Hydro-03/Jhelum River	Karot Power Company Limited (KPCL)	IFC	Infrastructure	Jul-20	Apr-21	Investigation	Investigation (Karot 02 & Karot 03 merged)
Sub-Saharan Africa										
	33385	Kenya	Bidco Bev. & Det.-01/Thika	Bidco Africa Limited	IFC	Manufacturing	Jun-16	Dec-16	Monitoring	Monitoring (Bidco 01 & 04 merged)
	33385	Kenya	Bidco Bev. & Det.-04/Thika	Bidco Africa Limited	IFC	Manufacturing	May-17	Mar-18	Monitoring	Monitoring (Bidco 01 & 04 merged)

	32171	Kenya	Bridge International Academies-01/Kenya	New Globe Schools Inc.	IFC	Education Services	Jul-18	Apr-19	Investigation	Investigation
	26510	Liberia	Salala Rubber Corporation (SRC)-01/Margibi & Bong	Salala Rubber Corporation (SRC)	IFC	Natural Fibers	May-19	Mar-20	Investigation	Investigation
	30967, 40420	Nigeria	Eleme Fertilizer-01/Port Harcourt	Indorama Eleme Fertilizer and Chemicals Ltd.	IFC	Chemicals	Apr-18	Feb-19	Monitoring	Monitoring
	24803	South Africa	Lonmin-02/Marikana	Lonmin Platinum Group Metals Project	IFC	Mining	Jun-15	May-17	Investigation	Investigation
	29197	Togo	Togo LCT-01/Lomé	Société Lomé Container Terminal	IFC	Infrastructure	Mar-15	Aug-15	Monitoring	Monitoring
	24408 (IFC) & 6732 (MIGA)	Uganda	Bujagali Energy -04/Bujagali	Bujagali Energy Ltd	IFC	Infrastructure	Mar-11	Dec-13	Monitoring	Monitoring (Bujagali 04, 06, 07 & 08 merged)
				World Power Holdings	MIGA					
	24408 (IFC) & 6732 (MIGA)	Uganda	Bujagali Energy -06/Bujagali	Bujagali Energy Ltd	IFC	Infrastructure	Apr-13	Nov-14	Monitoring	Monitoring (Bujagali 04, 06, 07 & 08 merged)
				World Power Holdings	MIGA					
	24408 (IFC) & 6732 (MIGA)	Uganda	Bujagali Energy -07/Bujagali	Bujagali Energy Ltd	IFC	Infrastructure	Feb-15	May-16	Monitoring	Monitoring (Bujagali 04, 06, 07 & 08 merged)
				World Power Holdings	MIGA					
	24408 (IFC) & 6732 (MIGA)	Uganda	Bujagali Energy-08/Bujagali	Bujagali Energy Ltd	IFC	Infrastructure	Jun-17	Mar-18	Monitoring	Monitoring (Bujagali 04, 06, 07 & 08 merged)
				World Power Holdings	MIGA					
Multiregional										
	Multi	World	Financial Intermediaries-01/CAO	IFC Financial Markets	IFC	Financial Intermediary	CAO VP	Jun-11	Monitoring	Monitoring
Appraisal	Investigation	Monitoring	Closed							

INELIGIBLE COMPLAINTS FY22				
	Location	Comment	# of Complaints	Notes
1	Belarus	Non IFC/MIGA Active Project	1	New Complaint, FY22
2	India	Non IFC/MIGA Active Project	1	New Complaint, FY22
3	USA	Non IFC/MIGA Active Project	1	New Complaint, FY22
4	USA	Non IFC/MIGA Active Project	1	New Complaint, FY22
5	Uganda	Non IFC/MIGA Active Project	1	New Complaint, FY22
6	USA	Non IFC/MIGA Active Project	1	New Complaint, FY22

[For more details on ineligible compliants, click here.](#)