



## Cases in Assessment

Assessment

Closed



## Cases in Dispute Resolution

### Latin America & The Caribbean

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### Middle East & Pakistan

Dispute Resolution	36008	Pakistan	Karot Hydro-04	Karot Power Company Limited (KPCL)	IFC	Infrastructure	20-May-2022	30-Mar-2023	Dispute resolution process initiated
Dispute Resolution	36008	Pakistan	Karot Hydro-07	Karot Power Company Limited (KPCL)	IFC	Infrastructure	13-Aug-2022	2-May-2023	Dispute resolution process initiated

### South Asia

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### Multi-Regional

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Dispute Resolution
Monitoring
Closed



## Cases in Compliance

### East Asia & The Pacific

Investigation	29745	Cambodia	Financial Intermediaries 01-03	ABBank	IFC	Financial Markets	11-Jun-2018	5-Jul-2022	Investigation ongoing
Investigation	21856, 27827, 30607, 31467, 32642, 34386, 34748, 35963, 37594, 38609, 39167, 41294, 42480, 44211, 44231, 44742, 44882, 45535	Cambodia	Financial Intermediaries 04	Six banks: Aceda Bank, Amret, Hattha Bank, LOLC (Cambodia), Prasac Microfinance Institution, and Sathapana Bank through 3 funds: MEF, MIFA Fund, and North Haven Thai Private Equity and 1 holding company: Advans S.A	IFC	Financial Markets	10-Feb-2022	14-Nov-2022	Investigation ongoing
Investigation	32208	Indonesia	Wings-01/ Long Beluah and Long Lian	Wings Group	IFC	Agribusiness	1-Nov-2018	31-Oct-2022	Investigation ongoing
Monitoring	30235, 32853, 34115, 37489	Philippines	Rizal Commercial Banking Corporation (RCBC)-01	Rizal Commercial Banking Corporation (RCBC)	IFC	Financial Markets	17-Oct-2017	19-Oct-2019	Omnibus monitoring report released
Investigation	35880	Myanmar	Myanmar: Myanma Awba Group Company Ltd.-01/Myanmar	Myanma Awba Group Company Ltd.-01/Myanmar	IFC	Agribusiness	4-Oct-2017	23-Jun-2020	MAP circulated to BOS

### Europe

Investigation	31990	Ukraine	Axzon-01/Halych and Kalush	Axzon	IFC	Agribusiness	3-Feb-2014	21-Mar-2017	Investigation ongoing
Appraisal	34041	Ukraine	MHP-01/Vinnytsia	Myronivskyi Khlhoprodukt Publichne AT	IFC	Agribusiness	18-Jun-2018	18-Jan-2019	Appraisal ongoing
Investigation	33435, 37781, 601447 12315	Georgia	AGL-01/Makhalakidzeebi	Adjaristsqali Georgia LLC	IFC MIGA	Infrastructure	18-Feb-2018	2-Nov-2020	Investigation

### Latin America & The Caribbean

Monitoring	31632	Chile	Alto Maipo-01/Cajon del Maipo	Alto Maipo SpA	IFC	Infrastructure	24-Jan-2017	26-Oct-2017	(Alto Maipo-01, 02 merged) Omnibus monitoring report released
Monitoring	31632	Chile	Alto Maipo-02/Cajon del Maipo	Alto Maipo SpA	IFC	Infrastructure	5-Jul-2017	12-Dec-2017	(Alto Maipo-01, 02 merged) Omnibus monitoring report released
Appraisal	34687	Haiti	Grupo M and CODEVI II-01	Grupo M and CODEVI II	IFC	Garment and Apparel	1-Mar-2020	21-Jan-2021	Transferred from Dispute Resolution. Appraisal ongoing.
Monitoring	26031	Guatemala	CIFI-01/Santa Cruz	CIFI	IFC	Infrastructure	15-Jul-2015	19-May-2016	Monitoring ongoing
Monitoring	31458	Guatemala	Real LRIF-01/Coban	Real LRIF	IFC	Financial Intermediary	29-Oct-2014	26-Jun-2015	Monitoring ongoing
Monitoring	602084	Panama	PL IV-01/Multiple Locations	ETESA	IFC	Advisory Services	1-Jun-2018	1-Apr-2019	Omnibus monitoring report released

### Middle East & Pakistan

Deferred	35349	Jordan	Daehan Wind Power Company – 01/Tafila	Daehan Wind Power Company	IFC	Wind Power - Renewable Energy Generation	16-Jun-2020	15-Dec-2020	Deferred at appraisal
Investigation	39339	Jordan	Masdar Baynouna-01/ East Amman	Masdar Jordan	IFC	Solar - Renewable Energy Generation	11-Feb-2020	9-Sep-2020	Investigation ongoing
Investigation	36008	Pakistan	Karot Hydro-02/Jhelum River	Karot Power Company Limited (KPCL)	IFC	Infrastructure	1-Aug-2019	7-Dec-2020	Investigation (Karot 02 & Karot 03 merged)
Investigation	36008	Pakistan	Karot Hydro-03/Jhelum River	Karot Power Company Limited (KPCL)	IFC	Infrastructure	6-Jul-2020	4-Dec-2020	Investigation (Karot 02 & Karot 03 merged)

## Cases in Compliance

### South Asia

Monitoring	26237	India	<a href="#">India Infrastructure Fund-01/Dhenkanal District</a>	India Infrastructure Fund	IFC	Finance & Insurance	15-Apr-2011	28-Mar-2013	Monitoring ongoing
Monitoring	25074	India	<a href="#">Tata Tea-01/CAO Vice President Request</a>	Tata Tea	IFC	Agribusiness	CAO VP Initiated	12-May-2012	Monitoring ongoing (Tata Tea 01 & 02 merged)
Monitoring	25074	India	<a href="#">TataTea-02/ Assam</a>	Amalgamated Plantations Private Limited	IFC	Agribusiness	2-Feb-2013	25-Nov-2013	Monitoring ongoing (Tata Tea 01 & 02 merged)
Monitoring	25797	India	<a href="#">Tata Ultra Mega-01/Mundra and Anjar</a>	Coastal Gujarat Power Limited	IFC	Power	14-Jun-2011	2-Feb-2012	Monitoring ongoing (Tata Ultra Mega 01 & 02 merged)
Monitoring	25797	India	<a href="#">Tata Ultra Mega-02/Tragadi Village</a>	Coastal Gujarat Power Limited	IFC	Power	27-Apr-2016	12-May-2017	Monitoring ongoing (Tata Ultra Mega 01 & 02 merged)
Deferred	34628	India	<a href="#">Shapoorji Pallonji-01/Pune</a>	Shapoorji Pallonji	IFC	Construction and Real Estate	8-Dec-2020	19-Oct-2021	Deferred at appraisal

### Multi-Regional

Monitoring	Multi	World	<a href="#">Financial Intermediaries-01/CAO VP Request</a>	IFC Financial Markets	IFC	Financial Intermediary	CAO VP Initiated	27-Jun-2011	Monitoring ongoing
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	Appraisal
	Investigation
	Monitoring
	Closed

## Complaint Eligibility Status

For lists of eligible, referred and ineligible cases, please click the buttons below.

[Eligible Complaints](#)

[Referred Eligible Complaints](#)

[Ineligible Complaints](#)

For more details visit our cases center: <https://www.cao-ombudsman.org/cases>