

COMPLAINT



Mail to: Office of the Compliance Advisor Ombudsman
2121 Pennsylvania Avenue, NW, Washington, DC, USA. Zip code: 20433.

Indications:

Please complete the fields below to the best of your ability. Once we receive your form, we will contact you to gather any additional information and provide details on the next steps.

For assistance in filling out this form, or **if you have concerns about threats or reprisals**, please contact us at: cao@worldbankgroup.org, or by Text, WhatsApp, Telegram or Signal at: +1 202 650 2627.

Complaint <i>(Required)</i>	
Describe your complaint:	
Contact Information <i>(Fill out at least one)</i>	
Email:	Phone:
Location	
Address <i>(optional)</i> :	Country, City, State or Province <i>(mandatory)</i> :
Complainant Information	Request Confidentiality: YES <input type="checkbox"/> NO <input type="checkbox"/>
Name of contact person <i>(If you are submitting the complaint on behalf of another person(s), describe below on whose behalf the complaint is being made):</i>	
Additional Information <i>(Optional)</i>	
Please identify the Project or Sub-project ¹ <i>(Required)</i>	

1. A Sub-Project refers to a business operation undertaken by a Sub-Client, aligned with the use of proceeds requirements outlined in IFC's finance or investment documents or MIGA's contract of guarantee.