





**CASES IN DISPUTE RESOLUTION OR DISPUTE RESOLUTION MONITORING PHASE**

30 April 2022

| Project Number   | Location   | Case Name  | Client Name                             | Institution | Sector                  | Date Filed with CAO | Commencement of Dispute Resolution | Stage              | Notes   |
|--|------------|--|---|-------------|-------------------------|---------------------|------------------------------------|--------------------|---|
| <b>East Asia &amp; The Pacific</b>                     |            |  |   |             |                         |                     |                                    |                    |   |
| 37920, 41043, 39020, 38038                             | Cambodia   | <a href="#">TPBank and VPBank-01/Ratanakiri Province</a>   | TPBank and VPBank                       | IFC         | Commercial Banking      | Mar-19              | Jan-20                             | Dispute Resolution | Dispute resolution process (Merged with VEIL II-01)           |
| 20926  | Cambodia   | <a href="#">VEIL II-01/Ratanakiri Province</a>             | Dragon Capital Group                    | IFC         | FI                      | Feb-14              | May-14                             | Dispute Resolution | Dispute resolution process (Merged with TPBank and VPBank-01) |
| 32208  | Indonesia  | <a href="#">Wings-01/ Long Beluah and Long Lian</a>        | Wings Group                             | IFC         | Agribusiness            | Nov-18              | Sep-19                             | Dispute Resolution | Dispute resolution process                                    |
| <b>Europe &amp; Central Asia</b>                       |            |  |   |             |                         |                     |                                    |                    |   |
| 38266, 30893, 32024, 35062, 33596, 27615, 26470, 28657 | Uzbekistan | <a href="#">Indorama Kokand/ Hamkor Bank-01</a>            | Indorama Kokand Textile and Hamkor Bank | IFC         | Manufacturing           | Jun-16              | Mar-18                             | Dispute Resolution | Dispute resolution process                                    |
| <b>Latin America &amp; The Caribbean</b>               |            |  |   |             |                         |                     |                                    |                    |   |
| 43308  | Brazil     | <a href="#">Brazil: Valor-01/</a>                          | Valor Venture Partners Management, LLC. | IFC         | Venture Capital Fund    | Mar-21              | Aug-21                             | Monitoring Phase   | Monitoring and implementation                                 |
| 28492  | Colombia   | <a href="#">Colombia: Alqueria-01/Cajica</a>               | Alqueria                                | IFC         | Agribusiness            | Apr-13              | Sep-13                             | Monitoring Phase   | Monitoring and implementation                                 |
| 34687  | Haiti      | <a href="#">Grupo M and CODEVI II-01</a>                   | Grupo M and CODEVI II                   | IFC         | Garment and Apparel     | Mar-20              | Jan-21                             | Dispute Resolution | Dispute Resolution  |
| 32253  | Nicaragua  | <a href="#">Ingenio Montelimar-01/ Montelimar Environs</a> | Corporacion Montelimar SA               | IFC         | Agribusiness            | Oct-15              | Feb-16                             | Monitoring Phase   | Monitoring and implementation                                 |
| <b>Middle East &amp; North Africa</b>                  |            |  |   |             |                         |                     |                                    |                    |   |
| 32390  | Morocco    | <a href="#">Zalagh-01/Tiddas</a>                           | ZALAR Holdings SA                       | IFC         | Poultry Farming         | Mar-16              | Nov-16                             | Monitoring Phase   | Monitoring and implementation                                 |
| 43466  | Yemen      | <a href="#">Yemen/HSA Foods 01</a>                         | Hayel Saeed Anam (HSA) Group            | IFC         | Grain Processing        | Apr-21              | Nov-21                             | Dispute Resolution | Dispute resolution process                                    |
| <b>Sub-Saharan Africa</b>                              |            |  |   |             |                         |                     |                                    |                    |   |
| 26014  | Guinea     | <a href="#">Guinea/ Nedbank Tier II- 01/Kintinian</a>      | Nedbank Group Ltd.                      | IFC         | Financial Markets       | Apr-17              | Dec-17                             | Dispute Resolution | Dispute resolution process                                    |
| 34203  | Guinea     | <a href="#">CBG-01/Sangaredi</a>                           | Compagnie des Bauxites de Guinée (CBG)  | IFC         | All other metal         | Feb-19              | Aug-19                             | Dispute Resolution | Dispute resolution process                                    |
| 29197  | Togo       | <a href="#">Togo LCT-02/Lomé</a>                           | Société Lomé Container Terminal         | IFC         | Infrastructure          | Feb-18              | Aug-18                             | Dispute Resolution | Dispute resolution process                                    |
| 32171  | Kenya      | <a href="#">Bridge International Academies- 02/Kenya</a>   | Bridge International Academies          | IFC         | Education Services      | Feb-20              | Oct-20                             | Dispute Resolution | Dispute resolution process                                    |
| 32171  | Kenya      | <a href="#">Bridge International Academies- 03/Kenya</a>   | Bridge International Academies          | IFC         | Education Services      | Feb-20              | Jan-21                             | Dispute Resolution | Dispute resolution process                                    |
| 26510  | Kenya      | <a href="#">Delonex and Africa Oil-01/ Kerio Valley</a>    | Delonex Energy Limited and Africa Oil   | IFC         | Oil and Gas Exploration | Aug-19              | Oct-20                             | Dispute Resolution | Dispute resolution process                                    |

DR Process 
  Monitoring 
  Closed



**COMPLIANCE CASES**

30 April 2022

| Project Number | Location | Case Name | Client Name | Institution | Sector | Date Filed with CAO | Date Transferred to Compliance | Stage | Notes |
|----------------|----------|-----------|-------------|-------------|--------|---------------------|--------------------------------|-------|-------|
|----------------|----------|-----------|-------------|-------------|--------|---------------------|--------------------------------|-------|-------|

| East Asia & The Pacific       |                             |             |   |   |             |  |                  |        |               |   |
|-------------------------------|-----------------------------|-------------|---|---|-------------|--|------------------|--------|---------------|---|
|                               | 35461                       | Indonesia   | <a href="#">PSBC-01</a>   | Financial Intermediary                      | IFC         | Financial Markets                        | Oct-19           | Jan-22 | Appraisal     | Appraisal                                       |
|                               | 30235, 32853, 34115, 37489  | Philippines | <a href="#">Rizal Commercial Banking Corporation (RCBC)-01</a>  | Rizal Commercial Banking Corporation (RCBC) | IFC         | Financial Markets                        | Oct-17           | Oct-19 | Monitoring    | Monitoring                                      |
| Europe & Central Asia         |                             |             |   |   |             |  |                  |        |               |   |
|                               | 30979                       | Albania     | <a href="#">Enso Albania-01/Lengarica</a>                       | Enso Hydro                                  | IFC         | Renewable Energy                         | Jun-15           | Feb-16 | Monitoring    | Closed  |
|                               | 31990                       | Ukraine     | <a href="#">Axzon-01/Halych and Kalush</a>                      | Axzon                                       | IFC         | Agribusiness                             | Feb-14           | Mar-17 | Investigation | On Hold   |
|                               | 34041                       | Ukraine     | <a href="#">MHP-01/Vinnytsia</a>                                | Myronivsky Khlboprodukt Publichne AT        | IFC         | Agribusiness                             | Jun-18           | Jan-19 | Appraisal     | On Hold   |
|                               | 33435, 37781, 601447, 12315 | Georgia     | <a href="#">AGL-01/Makhalakidzebi</a>                           | Adjariistsqali Georgia LLC                  | IFC<br>MIGA | Infrastructure                           | Feb-18           | Nov-20 | Investigation | Investigation                                   |
| Latin America & The Caribbean |                             |             |   |   |             |  |                  |        |               |   |
|                               | 31632                       | Chile       | <a href="#">Alto Maipo-01/Cajon del Maipo</a>                   | Alto Maipo SpA                              | IFC         | Infrastructure                           | Jan-17           | Oct-17 | Monitoring    | Monitoring<br>(Alto Maipo 01 & 02 merged)       |
|                               | 31632                       | Chile       | <a href="#">Alto Maipo-02/Cajon del Maipo</a>                   | Alto Maipo SpA                              | IFC         | Infrastructure                           | Jul-17           | Dec-17 | Monitoring    | Monitoring<br>(Alto Maipo 01 & 02 merged)       |
|                               | 26031                       | Guatemala   | <a href="#">CIFI-01/Santa Cruz</a>                              | CIFI  | IFC         | Infrastructure                           | Jul-15           | May-16 | Monitoring    | Monitoring                                      |
|                               | 31458                       | Guatemala   | <a href="#">Real LRIF-01/Coban</a>                              | Real LRIF                                   | IFC         | Financial Intermediary                   | Oct-14           | Jun-15 | Monitoring    | Monitoring                                      |
|                               | 602084                      | Panama      | <a href="#">PL IV-01/Multiple Locations</a>                     | ETESA                                       | IFC         | Advisory Services                        | Jun-18           | Apr-19 | Investigation | Investigation Report Finalized                  |
| Middle East & North Africa    |                             |             |   |   |             |  |                  |        |               |   |
|                               | 27022                       | Egypt       | <a href="#">Alex Dev-01/Wadi al-Qamar</a>                       | Alexandria Development Limited (ADL)        | IFC         | Manufacturing                            | Apr-15           | May-16 | Monitoring    | Monitoring                                      |
|                               | 27022                       | Egypt       | <a href="#">Alex Dev Ltd-02/Beni Suef</a>                       | Alexandria Development Limited (ADL)        | IFC         | Manufacturing                            | Feb-17           | Jun-18 | Investigation | Investigation<br>(Alex Dev Ltd. 02 & 03 merged) |
|                               | 27022                       | Egypt       | <a href="#">Alex Dev Ltd-03/Beni Suef</a>                       | Alexandria Development Limited (ADL)        | IFC         | Manufacturing                            | Apr-17           | Oct-17 | Investigation | Investigation<br>(Alex Dev Ltd. 02 & 03 merged) |
|                               | 35349                       | Jordan      | <a href="#">Daehan Wind Power Company – 01/Tafila</a>           | Daehan Wind Power Company                   | IFC         | Wind Power - Renewable Energy Generation | Jun-20           | Dec-20 | Appraisal     | Appraisal                                       |
|                               | 39339                       | Jordan      | <a href="#">Masdar Baynouna-01/ East Amman</a>                  | Masdar Jordan                               | IFC         | Solar - Renewable Energy Generation      | Feb-20           | Sep-20 | Appraisal     | Appraisal                                       |
| South Asia                    |                             |             |   |   |             |  |                  |        |               |   |
|                               | 26237                       | India       | <a href="#">India Infrastructure Fund-01/Dhenkanal District</a> | India Infrastructure Fund                   | IFC         | Finance & Insurance                      | Apr-11           | Mar-13 | Monitoring    | Monitoring                                      |
|                               | 25074                       | India       | <a href="#">Tata Tea-01/CAO Vice President Request</a>          | Tata Tea                                    | IFC         | Agribusiness                             | CAO VP Initiated | May-12 | Monitoring    | Monitoring<br>(Tata Tea 01 & 02 merged)         |
|                               | 25074                       | India       | <a href="#">TataTea-02/ Assam</a>                               | Amalgamated Plantations Private Limited     | IFC         | Agribusiness                             | Feb-13           | Nov-13 | Monitoring    | Monitoring<br>(Tata Tea 01 & 02 merged)         |
|                               | 25797                       | India       | <a href="#">Tata Ultra Mega-01/Mundra and Anjar</a>             | Coastal Gujarat Power Limited               | IFC         | Power                                    | Jun-11           | Feb-12 | Monitoring    | Monitoring<br>(Tata Ultra Mega 01 & 02 merged)  |
|                               | 25797                       | India       | <a href="#">Tata Ultra Mega-02/Tragadi Village</a>              | Coastal Gujarat Power Limited               | IFC         | Power                                    | Apr-16           | May-17 | Monitoring    | Monitoring<br>(Tata Ultra Mega 01 & 02 merged)  |
|                               | 34628                       | India       | <a href="#">India / Shapoorji Pallonji-01/Pune</a>              | Shapoorji Pallonji                          | IFC         | Construction and Real Estate             | Dec-20           | Oct-21 | Appraisal     | Deferred  |
|                               | 36008                       | Pakistan    | <a href="#">Karot Hydro-02/Jhelum River</a>                     | Karot Power Company Limited (KPCL)          | IFC         | Infrastructure                           | Aug-19           | Dec-20 | Investigation | Investigation<br>(Karot 02 & Karot 03 merged)   |
|                               | 36008                       | Pakistan    | <a href="#">Karot Hydro-03/Jhelum River</a>                     | Karot Power Company Limited (KPCL)          | IFC         | Infrastructure                           | Jul-20           | Apr-21 | Investigation | Investigation<br>(Karot 02 & Karot 03 merged)   |
| Sub-Saharan Africa            |                             |             |   |   |             |  |                  |        |               |   |
|                               | 33385                       | Kenya       | <a href="#">Bidco Bev. &amp; Det.-01/Thika</a>                  | Bidco Africa Limited                        | IFC         | Manufacturing                            | Jun-16           | Dec-16 | Monitoring    | Monitoring<br>(Bidco 01 & 04 merged)            |
|                               | 33385                       | Kenya       | <a href="#">Bidco Bev. &amp; Det.-04/Thika</a>                  | Bidco Africa Limited                        | IFC         | Manufacturing                            | May-17           | Mar-18 | Monitoring    | Monitoring<br>(Bidco 01 & 04 merged)            |
|                               | 32171                       | Kenya       | <a href="#">Bridge International Academies-01/Kenya</a>         | New Globe Schools Inc.                      | IFC         | Education Services                       | Jul-18           | Apr-19 | Investigation | Investigation                                   |

|                      |                           |               |   |  |     |                        |        |        |               |   |
|----------------------|---------------------------|---------------|---|--|-----|------------------------|--------|--------|---------------|---|
|                      | 32171                     | Kenya         | <a href="#">Bridge International Academies-04/Kenya</a>               | New Globe Schools Inc.                       | IFC | Education Services     | Sep-20 | Sep-20 | Investigation | Investigation initiated by CAO DG               |
|                      | 26510                     | Liberia       | <a href="#">Salala Rubber Corporation (SRC)-01/Margibi &amp; Bong</a> | Salala Rubber Corporation (SRC)              | IFC | Natural Fibers         | May-19 | Mar-20 | Investigation | Investigation                                   |
|                      | 30967, 40420              | Nigeria       | <a href="#">Eleme Fertilizer-01/Port Harcourt</a>                     | Indorama Eleme Fertilizer and Chemicals Ltd. | IFC | Chemicals              | Apr-18 | Feb-19 | Monitoring    | Monitoring                                      |
|                      | 24803                     | South Africa  | <a href="#">Lonmin-02/Marikana</a>                                    | Lonmin Platinum Group Metals Project         | IFC | Mining                 | Jun-15 | May-17 | Investigation | Investigation                                   |
|                      | 29197                     | Togo          | <a href="#">Togo LCT-01/Lomé</a>                                      | Société Lomé Container Terminal              | IFC | Infrastructure         | Mar-15 | Aug-15 | Monitoring    | Monitoring                                      |
|                      | 24408 (IFC) & 6732 (MIGA) | Uganda        | <a href="#">Bujagali Energy -04/Bujagali</a>                          | Bujagali Energy Ltd                          | IFC | Infrastructure         | Mar-11 | Dec-13 | Monitoring    | Monitoring<br>(Bujagali 04, 06, 07 & 08 merged) |
| World Power Holdings |                           |               |   | MIGA   |     |                        |        |        |               |   |
|                      | 24408 (IFC) & 6732 (MIGA) | Uganda        | <a href="#">Bujagali Energy -06/Bujagali</a>                          | Bujagali Energy Ltd                          | IFC | Infrastructure         | Apr-13 | Nov-14 | Monitoring    | Monitoring<br>(Bujagali 04, 06, 07 & 08 merged) |
| World Power Holdings |                           |               |   | MIGA   |     |                        |        |        |               |   |
|                      | 24408 (IFC) & 6732 (MIGA) | Uganda        | <a href="#">Bujagali Energy -07/Bujagali</a>                          | Bujagali Energy Ltd                          | IFC | Infrastructure         | Feb-15 | May-16 | Monitoring    | Monitoring<br>(Bujagali 04, 06, 07 & 08 merged) |
| World Power Holdings |                           |               |   | MIGA   |     |                        |        |        |               |   |
|                      | 24408 (IFC) & 6732 (MIGA) | Uganda        | <a href="#">Bujagali Energy-08/Bujagali</a>                           | Bujagali Energy Ltd                          | IFC | Infrastructure         | Jun-17 | Mar-18 | Monitoring    | Monitoring<br>(Bujagali 04, 06, 07 & 08 merged) |
| World Power Holdings |                           |               |   | MIGA   |     |                        |        |        |               |   |
| <b>Multiregional</b> |                           |               |   |  |     |                        |        |        |               |   |
|                      | Multi                     | World         | <a href="#">Financial Intermediaries-01/CAO VP</a>                    | IFC Financial Markets                        | IFC | Financial Intermediary | CAO VP | Jun-11 | Monitoring    | Monitoring                                      |
|                      | Appraisal                 | Investigation | Monitoring  | Closed                                       |     |                        |        |        |               |   |

| INELIGIBLE COMPLAINTS FY22 |          |                             |                 |                     |
|----------------------------|----------|-----------------------------|-----------------|---------------------|
|                            | Location | Comment                     | # of Complaints | Notes               |
| 1                          | Belarus  | Non IFC/MIGA Active Project | 1               | New Complaint, FY22 |
| 2                          | India    | Non IFC/MIGA Active Project | 1               | New Complaint, FY22 |
| 3                          | USA      | Non IFC/MIGA Active Project | 1               | New Complaint, FY22 |
| 4                          | USA      | Non IFC/MIGA Active Project | 1               | New Complaint, FY22 |
| 5                          | Uganda   | Non IFC/MIGA Active Project | 1               | New Complaint, FY22 |
| 6                          | USA      | Non IFC/MIGA Active Project | 1               | New Complaint, FY22 |
| 7                          | Thailand | Non IFC/MIGA Active Project | 1               | New Complaint, FY22 |

[For more details on ineligible complaints, click here](#)

[For a list of eligible complaints referred to IFC, MIGA or the client, click here](#)