



OFFICE OF THE COMPLIANCE ADVISOR OMBUDSMAN (CAO)
2121 PENNSYLVANIA AVENUE, NW • WASHINGTON, DC 20433, USA
TELEPHONE +1 202-458-1973 • FACSIMILE + 1 202-522-7400
EMAIL: CAO@WORLDBANKGROUP.ORG; WEB: WWW.CAO-OMBUDSMAN.ORG

COMMUNIQUE

CAO Cases Regarding IFC's Investment in Bridge International Academies in Kenya

Washington, DC, March 23, 2023 – The Compliance Advisor Ombudsman (CAO), the independent accountability mechanism for the International Finance Corporation (IFC), is currently addressing cases related to IFC's investment in Bridge International Academies, a chain of low-cost schools in Kenya and other countries.

CAO's cases are addressing labor, health, safety and child protection concerns:

- [Bridge International Academies-01](#): CAO is conducting a compliance investigation focusing on the application of IFC's environmental and social standards to the project, particularly in relation to compliance with national law, labor practices, stakeholder engagement and management of health and safety risk. The investigation responds to a June 2018 complaint from current and former Bridge parents and teachers. The investigation is ongoing and anticipated for completion in the fall of 2023.
- [Bridge International Academies-02](#): A CAO dispute resolution process addressed a February 2020 complaint from a parent of a student enrolled at a Bridge school in Kenya concerning the alleged electrocution and subsequent death of her son while at school. CAO closed the case in June 2021 after a settlement was reached, the details of which are confidential to the parties.
- [Bridge International Academies-03](#): CAO is facilitating a dispute resolution process to address a complaint filed in February 2020 regarding the injury of a child which occurred following alleged electrocution at a Bridge school in Kenya in October 2019. The mediation is ongoing.
- [Bridge International Academies-04](#): CAO is conducting a compliance investigation of IFC's review and supervision in relation to child safeguarding and protection concerns at Bridge schools in Kenya. CAO initiated the case in September 2020 under a policy provision¹ that allows for sensitive environmental and social issues not subject to a complaint to be addressed through a CAO-initiated compliance process. The investigation commenced in January 2021 and is anticipated for completion in the fall of 2023.

Information about the status of these cases and related case reports are available on CAO's website at www.cao-ombudsman.org.

In 2013 and 2016, IFC invested a total of US\$13.5 million of equity in Bridge International Academies as a minority shareholder. IFC completed a divestment of Bridge International Academies effective March 3, 2022. More information is available on [IFC's Disclosure Portal](#).

CAO contact:

Emily Horgan

Tel: +1.202.509.6112

Email: ehorgan@worldbankgroup.org

¹ See [IFC/MIGA Independent Accountability Mechanism \(CAO\) Policy](#) and CAO's [Operational Guidelines \(2013\)](#)



OFFICE OF THE COMPLIANCE ADVISOR OMBUDSMAN (CAO)
2121 PENNSYLVANIA AVENUE, NW • WASHINGTON, DC 20433, USA
TELEPHONE +1 202-458-1973 • FACSIMILE + 1 202-522-7400
EMAIL: CAO@WORLDBANKGROUP.ORG; WEB: WWW.CAO-OMBUDSMAN.ORG

About CAO

The Compliance Advisor Ombudsman (CAO) is the independent accountability mechanism for the International Finance Corporation (IFC) and the Multilateral Investment Guarantee Agency (MIGA), members of the World Bank Group. CAO's mandate is to address complaints from people affected by IFC and MIGA projects in a manner that is fair, objective, and constructive, and to improve environmental and social outcomes on the ground. www.cao-ombudsman.org.