

December 8, 2016

Mr. Osvaldo L. Gratacós
Compliance Advisor Ombudsman
International Finance Corporation
2121 Pennsylvania Avenue, N.W.
Washington DC 20433

**Subject: IFC Management's Response to the CAO Assessment Report on
IFC's Zalagh Project #32390**

Dear Mr. Gratacós:

IFC would like to thank CAO for the assessment report regarding IFC's Zalagh project #32390 in Morocco (recently renamed Zalar).

We are pleased to know that complainants and company have agreed to work with your team to try to resolve these issues through a collaborative approach under the dispute resolution process.

IFC supports the CAO mediation process and the IFC project team will continue to cooperate and provide information as needed.

Sincerely,



Carsten Muller
Regional Industry Head
Europe, Middle East & North Africa
Manufacturing, Agribusiness & Services