Joint Statement

This is a joint statement between Hattha Bank (HTB), and the Complainant related to IFC's Investments in ACLEDA Bank Plc (IFC Project Numbers 42480, 44882, and 38609) and Hattha Bank Plc (IFC Project Number 44742) in Cambodia. The complaint was marked as "Cambodia: ACLEDA and HTB-14".

During the CAO assessment process, the ACLEDA Bank part of the complaint was resolved through direct engagement in accordance with paragraph 55 of the CAO Policy. In addition, the complainants and the IFC client, HTB, expressed interest in engaging in a CAO-facilitated dispute resolution process to address the issues raised in the complaint related to HTB through a collaborative approach. The parties agreed on the Ground Rules to guide the mediation in January 2026

As a result of the voluntary dispute resolution engagement with HTB, the parties reached and signed an agreement on 26 June 2026 and agreed that the monitoring period for the implementation of the settlement agreement is for 24 months, with the possibility of extending the monitoring period.

In addition, the parties, with their respective representatives agreed to maintain the confidentiality of the agreement's contents in order to respect the privacy of the process, protect commercially sensitive information, and honor the mutual understanding between them.