

November 22, 2013

Meg Taylor, CAO

IFC Management's Response to the Compliance Advisor Ombudsman's (CAO) Assessment Report of November 2013 Regarding IFC's Tata Tea project (#25074) in Assam, India

Dear Ms. Taylor:

IFC would like to thank the CAO for the assessment report regarding IFC's Tata Tea project, the company now known as Amalgamated Plantations Private Limited (APPL). IFC would also like to thank and compliment the CAO team for its sincere efforts in bringing the complainants and the APPL management on the discussion table. The IFC project team is disappointed that the collaborative process of dispute resolution did not progress. IFC remains committed to pursuing a satisfactory outcome.

The IFC project team will support the CAO staff as required during the compliance appraisal, the next step of the process.

Sincerely,



Vipul C. Prakash
Director
Manufacturing, Agribusiness & Services
Asia-Pacific